

## EVENT SUMMARY

On February 21, 2018, the Joint Collaborative Committees (JCC) hosted the Champions of Change pre-forum day, in partnership with the BC Patient Safety and Quality Council (BCPSQC).

This is the third year the JCCs have partnered with the Quality Forum – a partnership that has proved mutually beneficial to both parties by providing the opportunity to reach broader audiences, and attract greater participation of physicians.

This year, close to 500 attendees shared their knowledge and commitment to expand on the successful work that has taken place throughout the province and beyond.

## Expanding our Scope

Our previous events demonstrated the scope and diversity of the work being achieved through the unique collaboration between Doctors of BC and the BC government. This year, in addition to the JCCs work, recognizing that transformational change involves us all, we broadened our scope to engage colleagues across the system, from all disciplines and interests.



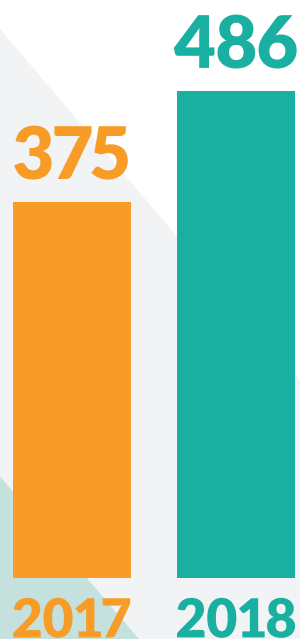
## WHO PARTICIPATED

(what is your primary role?)

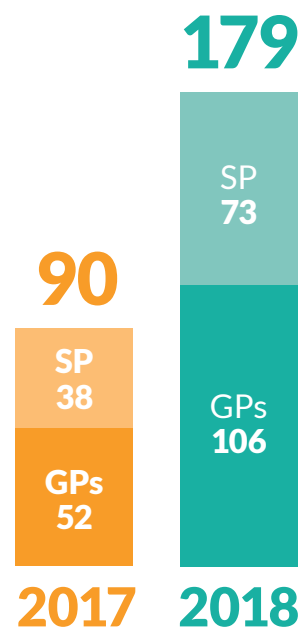
This year saw a **jump in attendee numbers from 375 to 486**, with a significant increase in the **number of physicians attending from 90 to 179**. See full breakdown of participants.

PHARMACIST	4
ALLIED HEALTH PROFESSIONAL	6
STUDENT	10
ACADEMIC/RESEARCHER	11
PATIENT/CAREGIVER/PUBLIC	13
NURSE	19
BOARD MEMBER/SENIOR EXECUTIVE TEAM	21
OTHER	35
QUALITY IMPROVEMENT	56
MANAGER/LEADER	59
DIRECTOR/ED	71
<b>PHYSICIAN</b>	<b>179</b>

### TOTAL ATTENDEES



### PHYSICIANS



## EVENT DESIGN

Through **15 rapid fire presentations, 50 posters, group discussions and inspiring speakers**, attendees had the opportunity to share knowledge, and to learn from other participants about a diverse range of quality improvement work taking place nationally and internationally.

### Connecting with colleagues

A 'Rapid-Fire and Storyboard Guide' was created with all the abstracts, contact names and emails for all the diverse work presented during the day. You can access the guide [here](#).

### Key Note Speaker

Feedback on the key note speaker, Change Management Expert, Gregg Brown, was very positive, with many stating that his presentation was the highlight of the day. Gregg presented on the impact of change, and the skills needed to apply effective change strategies into our health care system.

## STORYBOARDS

50 Storyboards were showcased at the event, with two awards being presented by the JCC Co-Chairs during the reception:



### Co-Chairs' Choice Storyboard Award winner:

(#2) Real-Time Patient Experience Survey: Timely Feedback for Rapid Improvements

[Click here for details](#)



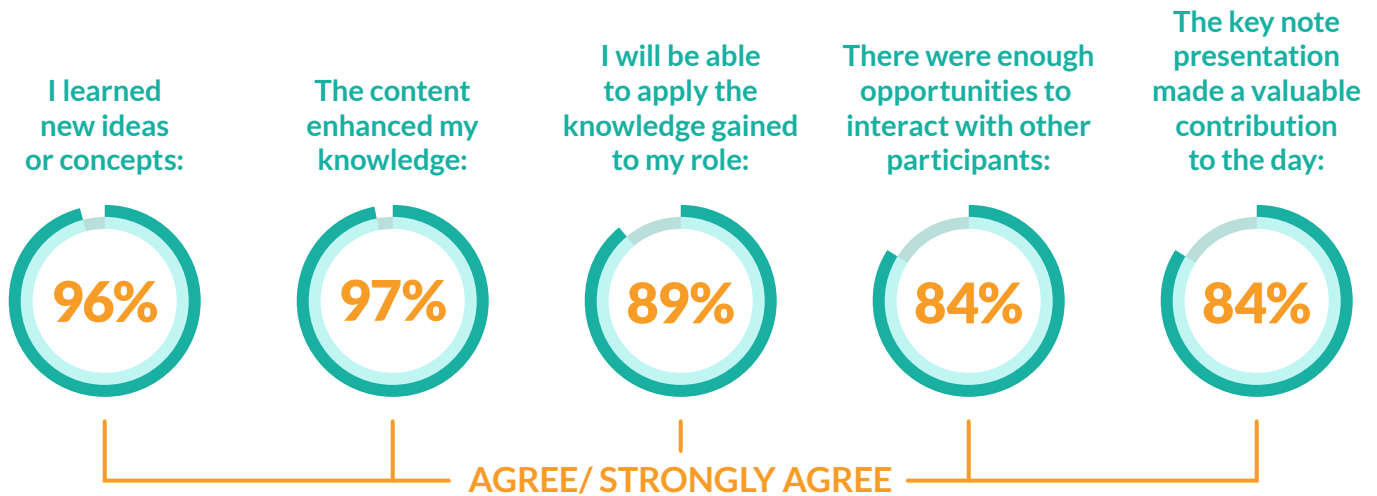
### People's Choice Storyboard award winner:

(#6) Community Care Redesign – Building a Community-Based System for Health (Fraser Health).

[Click here for details](#)



## PARTICIPANT FEEDBACK



Did you identify a specific action that you may take based on your participation at Champions of Change?



*"It was a wonderful event to connect with colleagues from other parts of BC. I have made connections for possible future collaboration/projects"*

*"I will introduce some of the work on substance misuse to colleagues, pursue some of the learnings on youth mental health as discussion for challenges at my hospital"*

*"We made contact with people from 2-3 communities who may be interested in spreading our project ideas... I will collaborate with two other physicians who are working in similar ways, and see if there are some opportunities to co-create training events for family physicians"*



## What would you like to see next year?

Many participants asked for **“more of the same”**, indicating that the format worked well for a large majority of attendees. *All evaluation feedback will be considered during planning for future events.*

### Other comments asked for:



*“Continued examples of primary care in development”*

*“More on patient medical home implementation efforts – what worked, what didn’t”*

*“Updates on some of the work that has moved forward”*

*“Workshops for teams to participate in together”*

*“A focus on the new paradigm of teams. Non-competitive teams. It is a new game with new rules”*

*“More lived experience and the patient voice/stories”*



## CHAMPIONS OF CHANGE RECOGNITION

The JCCs recognized a number of physician leaders who have been stepping forward to identify opportunities for improved health services – building new approaches to care, supporting their colleagues in addressing issues that matter, and inspiring others with energy and vision. To learn more about the award recipients, click [here](#).



## SHORT (3 min video) FEATURES CHAMPIONS OF CHANGE

During the event, we were able to capture the enthusiasm of some of the physicians and partners involved in JCC work – [here are some of their thoughts](#).

